

COURSE OFFERING

Disability Management

The Disability Management course is delivered completely online and designed to provide a highly interactive learning experience. The course goal is to introduce an integrated and interdisciplinary approach to the concepts and practices of Disability Management.



Learn from the Expert who wrote the book on Disability Management.

Dianne Dyck, (BN, MSc, COHN(C), COHN-S) renown consultant and author of "Disability Management: Theory, Strategy and Industry Practice" will be teaching an online advance course for professionals within occupations requiring the knowledge and practice essentials for disability management.

KEY OUTCOMES

- Gain an understanding of the concept of disability management and identify the various components of an effective disability management program
- Use disability management to analyze case studies and appreciate the ethical and legal drivers for disability management
- Appreciate the impact a disability has on a worker, an employer and an organization
- Effectively communicate the fundamentals of disability management to stakeholders

COURSE SCHEDULE

June 23 to August 15, 2008 (8 weeks). The course is delivered online with two weekly live classroom sessions with the instructor, fellow classmates, and invited guest professionals.

TUITION

Tuition for the Disability Management course is \$4,500 Canadian. Applicants qualifying for this inaugural online offering will receive a scholarship of \$1500. The required textbook is included in the cost of the course.

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Disability Management

Professions and occupations having particular interest in this course: Nurses, Human Resource and Personnel Managers, Legal Professionals, Health Services, Insurance Providers, Union Leaders, and Business Managers.

CEL0201 – Disability Management

Module 1:	Disability Management: Overview
Module 2:	Introduction to a Return to Work Program
Module 3:	The Managed Rehabilitative Care Program: How it Works
Module 4:	Disability Management Program: Infrastructure and Standards
Module 5:	Role of the Employee Assistance Program in Disability Management
Module 6:	Disability Management Program: Data Management
Module 7:	Disability Management: Program Evaluation
Module 8:	Disability Management Program: Communication and Marketing
Module 9:	Workers' Compensation System
Module 10:	Ethics in Disability Management
Module 11:	Disability Management: Legal Aspects and Participant Presentations
Module 12:	Disability Management Program: Stakeholder Education and Training
Module 13:	Disability Management Program: Best Practices
Module 14:	Disability Management: Prevention Strategies and Participant Presentations

Course Objectives:

- To explain the concept of Disability Management and the related elements.
- To describe the characteristics of a Graduated Return-to-Work Program and how it supports a Disability Management Program.
- To demonstrate how the infrastructure for a Disability Management Program can be developed and standards established.
- To explore the role of an Employee Assistance Program in Disability Management.
- To describe how data management is achieved within a Disability Management Program.
- To explain how to evaluate a Disability Management Program with a view to continuous improvement.
- To define Disability Management in terms of both private and government insurance plans, e.g., Short Term Disability insurance, Weekly Indemnity, Long Term Disability insurance, and Workers' Compensation insurance.
- To provide information on effective claims management of disability insurance claims with particular emphasis on WCB claims management.
- To demonstrate how to develop, market, manage and evaluate a Disability Management Program, as well as communicate the results.
- To discuss the ethical issues and dilemmas encountered in Disability Management.
- To explain the legal aspects relevant to the field of Disability Management.
- To clarify the importance of management and worker education on the Disability Management Program and the related processes, and to explore effective education and training techniques.
- To explain the fundamentals of worker education and adult education in relation to Disability Management.

*Note: The course is delivered in English.
Course access requires a PC with reliable
Internet access, web browser, and
headset with microphone.*

